



United State Environmental Protection Agency  
New England – Region I  
5 Post Office Square, Suite 100  
Boston, Massachusetts 02109-3912

**JUL 18 2014**

**URGENT LEGAL MATTER - PROMPT AND COMPLETE REPLY IS REQUIRED  
CERTIFIED MAIL - RETURN RECEIPT REQUESTED**

Paul Boulet, Owner  
Boulet's Truck Service  
223 Skowhegan Road  
PO Box 357  
Fairfield, ME 04937-0357

Re: Request for Information, Docket No. 14-308-29  
Discharge of oil to Sucker Brook from truck being towed by Boulet's Truck Service on  
June 17, 2014

Dear Mr. Boulet,

The U.S. Environmental Protection Agency ("EPA") received an oil spill report for the above-referenced oil discharge on June 17, 2014 to Sucker Brook. To enable EPA to determine whether the discharge violated Section 311(b)(3) of the Clean Water Act (the "Act"), 33 U.S.C. § 1321, you are hereby required, under the authority of Sections 308 and 311(m) of the Act, 33 U.S.C. §§1318 and 1321(m), to provide a response to the attached request. Your response shall be sent by certified mail to:

U.S. Environmental Protection Agency, Region 1  
5 Post Office Square, Suite 100  
Boston, MA 02109-3912  
Attention: Joseph Canzano, P.E.  
Region I Oil Spill Prevention Compliance Coordinator  
Mail Code OES04-4

Please be advised that noncompliance with the Clean Water Act may subject you to both injunctive relief and penalties. EPA reserves its right to take further enforcement action pursuant to the Clean Water Act, including the right to seek civil penalties, for any violations, including those described above.

Please be further advised that compliance with this information request is mandatory, and failure to respond fully and truthfully, or to adequately justify any failure to respond, within the time frame specified above, also constitutes a violation of the Clean Water Act subject to enforcement action, including the assessment of civil penalties. In addition, providing false, fictitious, or fraudulent statements or representations may subject you to criminal prosecution under 18 U.S.C. § 1001. If information or documents not known or available to you as of the date of

submission of your response to this request should later become known or available to you, you must supplement your response to EPA. Moreover, should you find at any time after the submission of the response that any portion of the submitted information is false or misrepresents the truth, you must notify EPA of this fact as soon as possible, and provide a corrected response.

You may, if you desire, assert a business confidentiality claim covering part or all of the information requested in the manner described by 40 C.F.R. § 2.203(b). Information covered by such a claim will be disclosed by EPA only to the extent, and by means of the procedures, set forth in 40 C.F.R. Part 2, Subpart B. If no such claim accompanies the information when it is received by EPA, the information may be made available to the public without further notice to you.

Enclosed with this information request letter is an information sheet intended to assist small businesses, as defined by the Small Business Administration ("SBA") at 13 C.F.R. Part 121.201, in understanding and complying with environmental regulations. EPA New England is routinely providing this information to businesses in the course of its enforcement activities, whether or not they are small businesses as defined by the SBA. The Small Business Regulatory Enforcement and Fairness Act ("SBREFA") provides small businesses with the opportunity to submit comments on regulatory enforcement at the time of an agency enforcement activity. The enclosed Information Sheet provides information on this right, as well as information on compliance assistance that may be available to you. The Small Business Ombudsman may be reached at 1-800-368-5888. Please be aware that availing yourself of this opportunity does not relieve Boulet's Truck Service of its responsibility to comply with federal law and this information request.

Your response must also include the Statement of Certificate signed and dated by a person who is authorized to respond to the information request on behalf of the company. The Statement of Certification is enclosed.

If you have any questions concerning your compliance with this letter, please contact Joseph Canzano, Region I Oil Spill Prevention Compliance Coordinator, at (617) 918-1763, or have your attorney contact Jeffrey Kopf, EPA's attorney in this matter, at (617) 918-1796.

Sincerely,



James Chow, Manager  
Technical Enforcement Office  
Office of Environmental Stewardship

Enclosure

cc: Sandra Boulet, Registered Agent, Boulet's Truck Service  
Jeffrey Kopf, Senior Enforcement Counsel, EPA Region 1  
Joseph Canzano, Spill Prevention Compliance Coordinator, EPA Region 1  
Bob Shannon, Oil & Hazardous Materials Specialist I, Maine DEP



**Enclosure**  
**CWA 308 and 311(m) Request for Information Questions**

Re: Discharge of oil to the Sucker Brook from truck being towed by Boulet's Truck Service on June 17, 2014.

1. Provide a detailed and comprehensive description outlining the above-referenced discharge, including:
  - a. The date and time the discharge occurred, the date and time the discharge was discovered, and the date and time the discharge was reported to the National Response Center and any other appropriate federal, state and/or local agencies (e.g., EPA, state environmental agency, fire department). Include the name and phone number of the agency personnel contacted.
  - b. The name of each body of water that spilled material entered. If spilled material entered one or more bodies of water or their adjoining shorelines name those bodies of water as well.
  - c. The quantity (in gallons) of spilled material and the quantity (in gallons) of spilled material that entered one or more bodies of water or adjoining shorelines. If the material spilled was petroleum, give the grade of oil (e.g., on-road diesel, off-road diesel, Number 2 home heating, and kerosene).
  - d. The pathway the spilled material traveled, starting from the original spill point (i.e., the location of the tanker truck when it rolled-over) to the most distant water body into which it flowed. Describe, if applicable, the hydrological connection between any municipal or private stormwater drainage systems to surface waters by which spilled material traveled.
  - e. The extent to which the discharge caused a film or sheen on the surface of the water and/or caused a sludge or emulsion to be deposited on or in the water body bottom or on adjoining shoreline soils or vegetation.
  - f. Any environmental damage resulting from the spill, such as fish kills, dead waterfowl or animals, stained or dead vegetation, stained soil, etc.
  - g. Any damage to public or private property, such as road surfaces, bridge abutments, dams, beaches, boat hulls, wells, etc.
  - h. A summary of events immediately preceding the spill event, including the probable cause of the spill. Provide the name and title of company personnel associated with the cause of, reporting of, or attempted control of the spill.
  - i. Any actions taken to control and/or remove the spilled material from the environment or to mitigate its effects on the environment, including a summary of the costs of such actions. Please provide copies of all clean-up contractor invoices and manifests.

- j. Any measures taken after the spill to prevent a recurrence, including the costs of such measures.
  - k. The names, titles, addresses, and phone numbers of employees and officials you believe to have knowledge of the facts surrounding the spill event.
  - l. Copies of any reports conducted by state environmental agencies, state or local police, fire departments, insurance companies, etc. Also, include any traffic citations or fines issued.
2. Provide the name, address, and phone number of the tow truck owner, if different from Boulet's Truck Service.
  3. Provide the name, address, and phone number of the tow truck operator, if different from the owner.
  4. Provide, in chronological order, a history of any spill events from Boulet's Truck Service within the past five years. Explain the circumstances of each spill, the quantity of oil or hazardous material spilled, whether the oil or hazardous materials reached any bodies of water, and if so, the names of such water bodies, and the quantity of oil or hazardous materials entering such water bodies.
  6. Provide the following information regarding the driver of the tow truck involved in the spill.
    - a. Name, work address, and telephone number of driver of tow truck at time of spill.
    - b. The length of time the driver has been working for the company, and the length of time the driver has been driving a tow truck for the company.
    - c. A description of the driver's experience and/or training certificates, if applicable, in operating the tow truck involved in the roll-over incident.
    - d. A description and or certifications of any training the driver received in spill response.
    - e. Describe whether the driver was aware that he hit the curb when he entered the Freightliner property and what actions, if any, he took to assess the condition of the tractor being left at the Freightliner property after he disengaged it from the tow truck.
  7. Provide a description of any training program in place for your tow truck drivers related to spill response.
  8. Describe any procedures that are supposed to be followed by Boulet's Truck Service drivers related to towing tractors to ensure that there are no fluids leaking from them when left for service, and indicate whether those were followed in this instance.

9. Describe any costs associated with response/cleanup of this spill event. Describe any arrangement between Freightliner and Boulet's Truck Service related to which company is responsible for response/cleanup costs.
10. Provide any additional information which you wish to bring to the attention of EPA.



### Statement of Certification

(To be returned with Response to Information Request)

I declare under penalty of perjury that I am authorized to respond on behalf of Boulet's Truck Service. I certify that the foregoing responses and information submitted were prepared under my direction or supervision and that I have personal knowledge of all matters set forth in the responses and the accompanying information. I certify that the responses are true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment.

\_\_\_\_\_  
(Signature Name)

\_\_\_\_\_  
(Print Name)

\_\_\_\_\_  
(Title)

\_\_\_\_\_  
(Date)

Brian

7/31/14

207.453.9048

Towing a TT truck into a dealership &  
punches tank - & reported.



## U.S. EPA Small Business Resources Information Sheet

The United States Environmental Protection Agency provides an array of resources, including workshops, training sessions, hotlines, websites and guides, to help small businesses understand and comply with federal and state environmental laws. In addition to helping small businesses understand their environmental obligations and improve compliance, these resources will also help such businesses find cost-effective ways to comply through pollution prevention techniques and innovative technologies.

### EPA's Small Business Websites

Small Business Environmental Homepage - [www.smallbiz-enviroweb.org](http://www.smallbiz-enviroweb.org)

Small Business Gateway - [www.epa.gov/smallbusiness](http://www.epa.gov/smallbusiness)

EPA's Small Business Ombudsman - [www.epa.gov/sbo](http://www.epa.gov/sbo) or 1-800-368-5888

### EPA's Compliance Assistance Homepage

[www.epa.gov/compliance/assistance/  
business.html](http://www.epa.gov/compliance/assistance/business.html)

This page is a gateway to industry and statute-specific environmental resources, from extensive web-based information to hotlines and compliance assistance specialists.

### EPA's Compliance Assistance Centers

[www.assistancecenters.net](http://www.assistancecenters.net)

EPA's Compliance Assistance Centers provide information targeted to industries with many small businesses. They were developed in partnership with industry, universities and other federal and state agencies.

### Agriculture

[www.epa.gov/agriculture/](http://www.epa.gov/agriculture/)

### Automotive Recycling

[www.ecarcenter.org](http://www.ecarcenter.org)

### Automotive Service and Repair

[www.ccar-greenlink.org](http://www.ccar-greenlink.org) or 1-888-GRN-LINK

### Chemical Manufacturing

[www.chemalliance.org](http://www.chemalliance.org)

### Construction

[www.cicacenter.org](http://www.cicacenter.org) or 1-734-995-4911

### Education

[www.campuserc.org](http://www.campuserc.org)

### Food Processing

[www.fpeac.org](http://www.fpeac.org)

### Healthcare

[www.hercenter.org](http://www.hercenter.org)

### Local Government

[www.lgean.org](http://www.lgean.org)

### Metal Finishing

[www.nmfrc.org](http://www.nmfrc.org)

### Paints and Coatings

[www.paintcenter.org](http://www.paintcenter.org)

### Printed Wiring Board Manufacturing

[www.pwbrc.org](http://www.pwbrc.org)

### Printing

[www.pneac.org](http://www.pneac.org)

### Ports

[www.portcompliance.org](http://www.portcompliance.org)

### U.S. Border Compliance and Import/Export Issues

[www.bordercenter.org](http://www.bordercenter.org)

### Hotlines, Helplines and Clearinghouses

[www.epa.gov/epahome/hotline.htm](http://www.epa.gov/epahome/hotline.htm)

EPA sponsors many free hotlines and clearinghouses that provide convenient assistance regarding environmental requirements. Some examples are:

### Antimicrobial Information Hotline

[info-antimicrobial@epa.gov](mailto:info-antimicrobial@epa.gov) or  
1-703-308-6411

### Clean Air Technology Center (CATC) Info-line

[www.epa.gov/ttn/catc](http://www.epa.gov/ttn/catc) or 1-919-541-0800

### Emergency Planning and Community Right-To-Know Act

[www.epa.gov/superfund/resources/  
infocenter/epcra.htm](http://www.epa.gov/superfund/resources/infocenter/epcra.htm) or 1-800-424-9346

### EPA Imported Vehicles and Engines Public Helpline

[www.epa.gov/otaq/imports](http://www.epa.gov/otaq/imports) or  
734-214-4100

### National Pesticide Information Center

[www.npic.orst.edu/](http://www.npic.orst.edu/) or 1-800-858-7378

### National Response Center Hotline - to report oil and hazardous substance spills

[www.nrc.uscg.mil](http://www.nrc.uscg.mil) or 1-800-424-8802

### Pollution Prevention Information Clearinghouse (PPIC)

[www.epa.gov/opptintr/ppic](http://www.epa.gov/opptintr/ppic) or  
1-202-566-0799

### Safe Drinking Water Hotline

[www.epa.gov/safewater/hotline/index.  
html](http://www.epa.gov/safewater/hotline/index.html) or 1-800-426-4791

### Stratospheric Ozone Protection Hotline

[www.epa.gov/ozone](http://www.epa.gov/ozone) or 1-800-296-1996



## **Toxic Substances Control Act (TSCA) Hotline**

[tsc hotline@epa.gov](mailto:tsc hotline@epa.gov) or 1-202-554-1404

## **Wetlands Information Helpline**

[www.epa.gov/owow/wetlands/wetline.html](http://www.epa.gov/owow/wetlands/wetline.html) or 1-800-832-7828

## **State and Tribal Web-Based Resources**

### **State Resource Locators**

[www.envcap.org/statetools](http://www.envcap.org/statetools)

The Locators provide state-specific contacts, regulations and resources covering the major environmental laws.

### **State Small Business Environmental Assistance Programs (SBEAPs)**

[www.smallbiz-enviroweb.org](http://www.smallbiz-enviroweb.org)

State SBEAPs help small businesses and assistance providers understand environmental requirements and sustainable business practices through workshops, trainings and site visits. The website is a central point for sharing resources between EPA and states.

### **EPA's Tribal Compliance Assistance Center**

[www.epa.gov/tribalcompliance/index.html](http://www.epa.gov/tribalcompliance/index.html)

The Center provides material to Tribes on environmental stewardship and regulations that might apply to tribal government operations.

### **EPA's Tribal Portal**

[www.epa.gov/tribalportal/](http://www.epa.gov/tribalportal/)

The Portal helps users locate tribal-related information within EPA and other federal agencies.

### **EPA Compliance Incentives**

EPA provides incentives for environmental compliance. By participating in compliance assistance programs or voluntarily disclosing and promptly correcting violations before an enforcement action has been initiated, businesses may be eligible for penalty waivers or reductions. EPA has two such policies that may apply to small businesses:

#### **EPA's Small Business Compliance Policy**

[www.epa.gov/compliance/incentives/smallbusiness/index.html](http://www.epa.gov/compliance/incentives/smallbusiness/index.html)

This Policy offers small businesses special incentives to come into compliance voluntarily.

#### **EPA's Audit Policy**

[www.epa.gov/compliance/incentives/auditing/auditpolicy.html](http://www.epa.gov/compliance/incentives/auditing/auditpolicy.html)

The Policy provides incentives to all businesses that voluntarily discover, promptly disclose and expeditiously correct their noncompliance.

## **Commenting on Federal Enforcement Actions and Compliance Activities**

The Small Business Regulatory Enforcement Fairness Act (SBREFA) established a SBREFA Ombudsman and 10 Regional Fairness Boards to receive comments from small businesses about federal agency enforcement actions. If you believe that you fall within the Small Business Administration's definition of a small business (based on your North American Industry Classification System designation, number of employees or annual receipts, as defined at 13 C.F.R. 121.201; in most cases, this means a business with 500 or fewer employees), and wish to comment on federal enforcement and compliance activities, call the SBREFA Ombudsman's toll-free number at 1-888-REG-FAIR (1-888-734-3247), or go to their website at [www.sba.gov/ombudsman](http://www.sba.gov/ombudsman).

Every small business that is the subject of an enforcement or compliance action is entitled to comment on the Agency's actions without fear of retaliation. EPA employees are prohibited from using enforcement or any other means of retaliation against any member of the regulated community in response to comments made under SBREFA.

### **Your Duty to Comply**

If you receive compliance assistance or submit a comment to the SBREFA Ombudsman or Regional Fairness Boards, you still have the duty to comply with the law, including providing timely responses to EPA information requests, administrative or civil complaints, other enforcement actions or communications. The assistance information and comment processes do not give you any new rights or defenses in any enforcement action. These processes also do not affect EPA's obligation to protect public health or the environment under any of the environmental statutes it enforces, including the right to take emergency remedial or emergency response actions when appropriate. Those decisions will be based on the facts in each situation. The SBREFA Ombudsman and Fairness Boards do not participate in resolving EPA's enforcement actions. Also, remember that to preserve your rights, you need to comply with all rules governing the enforcement process.

*EPA is disseminating this information to you without making a determination that your business or organization is a small business as defined by Section 222 of the Small Business Regulatory Enforcement Fairness Act or related provisions.*